



#NAGcd7

@UkLibrariesNAG

Seventh Collection Development Seminar for Academic Libraries

“Operational Excellence”

Held at The Studio, Birmingham, Wednesday 17th May 2017

PROGRAMME

View the slides online at: glsr.it/NAGcd7

10.00-10.30	Registration & refreshments		
10.30-10.40	Welcome/Introduction to NAG	Maria Allan NAG Committee Member	@MariaAllan5
10.40-11.10	Paper 1: Reading lists: Rapid improvement exercise	Gavin Phillips Imperial College	@gavinjphillips
11.10-11.40	Paper 2: Patron Driven Obsession	Matt Durant & Ted Spilsbury University of the West of England	@durtante @strung_out
11.40-12:00	Tea/Coffee Break		
12.00-12.30	Paper 3: Streamlining book requests with the Chrome Plugin	Rachel Schulkins & Joe Schulkins University of Liverpool	
12.30-13.00	Paper 4: On Demand video-streaming	Kevin Wilson Goldsmiths University	@kevinsubjectlib
13.00-14.00	Lunch & networking		
14.00-14.05	Welcome back		
14.05-14.35	Paper 5: Streamlining workflows across the Acquisitions Department	Amjad Husain University of Bradford	
14.35-15.55	Break out session: Operational Excellence	Alex Molotnikoff and Kirsten Allan OEE Consulting	
15.55-16.00	Close	Speakers & NAG Committee	

NAG Committee Members/Seminar organisers:

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Wi-fi network: thestudio & **password:** customerfirst